



KISAWA
MOZAMBIQUE

DODECA RESERVATIONS



KISAWA SANCTUARY

2022 Rack Rates

Residence type	Rack rate – per residence per night
One Bedroom Residence	€5,000 ++ = €5,880.00
One Bedroom Residence with Annex	€7,000 ++ = €8,232.00
Two Bedroom Residence	€10,000 ++ = €11,760.00
Three Bedroom Residence	€15,000 ++ = €17,640.00
Kisawa Residence (Two Bedroom)	€12,000 ++ = €14,112.00

Above Rack Rates are inclusive of 12% Service Charge & 5% VAT

KISAWA

MOZAMBIQUE

INTRODUCING

The Kisawa Guest Experience Rate

Throughout your stay at the sanctuary transactions and in-room charges are not required. It is our intention to let guests enjoy their Mozambican home and fully recharge and reconnect while staying with us and not worry about daily expenses.

The daily Kisawa guest experience rate includes:

- Your dedicated service team including private butler
- Personalised arrival & transfer service from Vilankulos Airport (VNX) to Kisawa via boat
- All dining across the Kisawa onsite dining venues
- All in-Residence and on location dining experiences
- All water, soft beverages, local beer, house wines and cocktails
- 24hr Jet-lag recovery treatment at the Natural Wellness Center or in-Residence, including a 90-minute massage
- Private use of dedicated Kisawa Mini Moke for the full duration of stay
- Non-motorised water sports (sea kayaking, stand up paddle boarding and snorkeling from the Benguerra Island beaches)
- Motorized boat excursions for island exploration and snorkeling
- Kisawa leisure experiences, including sunset sailing on the Kisawa dhow
- Complimentary laundry + packing services
- Complimentary WiFi

Additional chargeable guest experiences:

Kisawa guest dedicated butlers are delighted to arrange additional services to ensure extended Kisawa guest experiences, such as:

- Transfers from/to Vilankulo Airport (VNX) to Kisawa Sanctuary via helicopter
- Vintage wine and cigars from the house cellar, the Wine Room
- Additional massages and treatments at the Natural Wellness Centre, as well as comprehensive wellness packages
- Private yoga courses, other wellness sessions and treatment packages
- PADI diving certification and private full day diving tours
- Private full day boat charters and excursions to neighbouring islands
- Babysitting

*Activities and services are subject to change and prevailing weather conditions at short notice.

Payment conditions

- A non-refundable 50% deposit (of the total room charge) is required to confirm reservation, which is payable within 7 days
- The remaining 50% is required 40 days prior to arrival
- For any booking made less than 40 days prior to arrival, 100% payment is required to confirm booking

Cancellation policy

- Confirmation of a reservation means acceptance of Kisawa's cancellation policy terms and conditions. Kisawa reserves the right to release the booking without prior notice if the full payment is not received at the stipulated time.
- Cancellations made less than 40 days prior to arrival will be charged 100% of the total room cost
- Guests are kindly urged to purchase travel insurance prior to confirming a reservation, to cover refunds of the cancellation deposits
- Kisawa reserves the right to refuse exemptions from its cancellation policy for medical matters or any other unforeseen circumstances
- Payment of all incidental charges must be settled prior to departing the Sanctuary
- In the event of departing prior to the reserved date, Kisawa will charge an early departure fee for the remaining room nights including taxes to the guest's account
- In case of exclusive and buyout bookings, special cancellation conditions will apply due to respective planning necessities

Payment conditions for Christmas and New Year

Christmas and New Year dates are defined as 22 December – 4 January

- A non-refundable 50% deposit (of the total room charge) is required to confirm reservation which is payable within 7 days
- The remaining 50% is required 2 months prior to arrival
- Cancellations made less than 60 days prior to arrival will be charged 100% of the total room cost

No-show policy

- In the event of a no-show (i.e. if you neither use nor cancel your reservation), a fee equivalent to the value of the entire stay will be charged. All fees and penalties are inclusive of taxes.

Early departures

- Early departures or cancellations due to inclement weather conditions are fully chargeable.

Length of stay

- A minimum of 3 night length of stay on any Kisawa booking
- A minimum of 7-nights is required during the Christmas and New Year period

Children rates

Age

- 0 to 11 years Free of charge
- 12 to 17 years €450/ night ++

Rates/Child

- Guests with children under 11 years old are encouraged to book Cove side Residences. Please note that Ocean Residences are not highly recommended for families with small Children due to the stronger ocean swell. Otherwise, Kisawa requires the primary guest to duly sign the mandatory waiver form
- Kisawa Sanctuary will not accept reservations for children under 11 years old occupying a Residences alone
- Maximum Occupancy: 2 adults and 2 children in all One-Bedroom Residences, 3 adults and 2 children in the One-Bedroom Residence with Annex. 4 adults and 2 children in Two-Bedroom Residences, and 6 adults and 3 children in Three-Bedroom Residences

Payment options

- Kisawa accept all three major credit cards, AMEX, Master & Visa. Wire transfer is also available.

